

Appendix A - Technical Requirements (Adobe Connect 9.6)

Internet

Bandwidth: 1 Mbps minimum; 3Mbps recommended. For each additional student taking a class simultaneously, add 1Mbps. Example: For 4 students taking classes simultaneously on the same connection, 4Mbps is recommended. Contact ISP to verify bandwidth. **Connection:** Cable or DSL wired connection recommended for teachers and students, but wireless is usually fine. Proximity to Internet source is vital for a quality online classroom experience. The main technical problem students have is related to Internet quality.

Windows

- 1.4GHz Intel® Pentium® 4 or faster processor (or equivalent)
- Windows 10, 8.1 (32-bit/64-bit), 8.0 (32-bit/64-bit), Windows 7 (32-bit/64-bit)
- 512MB of RAM (1GB recommended)
- Microsoft Internet Explorer 9 or later; Windows Edge browser; Mozilla Firefox; Google Chrome; **We HIGHLY RECOMMEND using Google Chrome.**

Mac OS

- 1.83GHz Intel Core™ Duo or faster processor
- 512MB of RAM (1GB recommended)
- Mac OS X 10.9, 10.10, 10.11
- Mozilla Firefox; Apple Safari; Google Chrome; **We HIGHLY RECOMMEND using Google Chrome but Safari works well. There is a special setting in Safari security settings to adjust. Instructions are [here](#).**

Linux

- Ubuntu 14.04; Red Hat Enterprise Linux 6
- No Add-in support for Linux. Users on Linux can attend meetings in the browser.*
- Google Chrome
- Adobe Flash Player 23

Mobile

- Apple iOS: iOS 8.1.2 and higher
- Google Android 4.4 or later
- Mobile app will not play back recordings of classes but you can view live classes.